

Frequently Asked Questions Concerning RCI Points

How is my Use Year determined?

Refer to your ownership documents to determine when your year begins.

What happens if I borrow Points then cancel my reservation?

The borrowed Points will be returned to the Use Year from which they were borrowed.

How did RCI come up with the Point values of the resorts?

The Point values are based upon several variables including location of resort, resort quality, resort amenities, unit configuration and time of year.

How far in advance can I reserve my fixed week?

The farthest in advance that you can reserve your fixed week is 396 days (13 months). The Home Week Priority Period extends from 396 to 366 (13 to 12 months) in advance of the check-in date.

How early can I plan vacations to resorts other than my own?

If the resort you want to visit is part of your home group, you can plan your vacation as early as 334 days (11 months) prior to the day you want to check-in. All other resorts may be reserved in the Standard Reservation Period which runs from 303 days in advance (10 months) to the check-in day.

What if I want to send a request to use my reservation?

Your reservation can be given to anyone you wish. For \$49 you can place a Guest Certificate on the reservation. Guests must be at least 21 years old. Some resorts, however, may have higher age requirements.

When can I borrow Points?

You can borrow your Points from the next Use Year at any time.

How do I let you know that I want to save Points?

Points will automatically be saved at the end of the Use Year. You may also call your Vacation Counselor to save your Points to the next Use Year.

What happens to the Points once they are saved?

Once Points are saved, they will expire at the end of the Use Year into which they were saved. Points that have been saved, may be borrowed back, but cannot be saved into a third Use Year.

How can I obtain more Points?

If you want more Points permanently, you can call Mark Nayman, Associate Broker at Andrew Hunter Real Estate at 800-555-1353 and purchase an additional points contract for the point value you need. Otherwise, you may borrow Points from your next Use Year.

What if I don't have enough Points to make the reservation that I want?

If you don't have enough Points to make the reservation you want, you can borrow Points from

your next Use Year to complete the reservation. You may also want to purchase points for that year, if so, call Mark Nayman, Associate Broker at Andrew Hunter Real Estate at 800-555-1353 and he will help you.

What happens if I don't use my Points before the end of my Use Year?

If you do not use your Points before the end of their Use Year, the Points will automatically be saved to the next Use Year. Points that have been saved from one Use Year to the next may not be saved into a third Use Year.

How do I reserve inventory from an RCI Points Partner?

Once you have selected your RCI Points Partner option on which you wish to utilize your Points, call your Vacation Counselor.

How far in advance can I book with an RCI Points Partner?

RCI Points Partners can be reserved as far in advance as the rules associated with that partner will allow. Call your Vacation Counselor for details.

How do I exchange with RCI if I am an RCI Points member?

As a member of RCI Points, you are automatically a member of RCI Weeks. If you want to travel to an RCI-affiliated resort that does not participate in RCI Points, you may request an RCI Exchange to the property. The Points Exchange Grid in your directory shows you the number of Points you will need to book a particular season and size of unit. When you are ready to make the reservation, simply call your Vacation Counselor to check the availability.

What happens when I cancel a confirmed RCI Exchange that was made with RCI Points?

You will be given a credit to use for an RCI Exchange week. That credit will be good until two years from the date you initiated the RCI Exchange request.